## Northland Texting/SMS Program Terms & Conditions

Northland is providing a texting service to be able to communicate with your Registered Representative (RR).

By responding to a text message, you will be considered as having opted into Northland's Texting Program. By opting in you represent that you are 18 years of age or older and that you are authorized to consent to receiving communications for the phone number used to opt in. Opting in is not a condition of receiving any product or service provided by Northland. The frequency of text messages you receive should be communicated to your RR. If you feel you are receiving more than you desire, please contact your RR or send an email to <a href="C@NorthlandSecurities.com">C@NorthlandSecurities.com</a>. Neither Northland nor its RRs charge any mobile user fees to send or receive text messages. Refer to your carrier for any Msg&Data rates that may apply.

If you do <u>not</u> want to receive texts/SMS messages, you may opt out by replying to the text with the keyword <u>STOP</u>. You may also opt out by sending an email to <u>C@NorthlandSecurities.com</u> or call 800-851-2900.

Neither Northland nor the sender accepts any liability for any errors or omissions arising as a result of transmission. Any information contained in a text/SMS message is not an offer or solicitation to buy or sell any security. Northland does not accept customer buy or sell orders via text messages or email. Every attempt is made to provide reliable and accurate information and communication via text, but it is not guaranteed. Northland is not responsible and will not be liable for any errors or omissions, or delays in the sending or receiving of any text/SMS messages. Northland will not be liable for any claim resulting from any direct, indirect, or consequential damage relating to any message sent or received on our messaging platform.

Northland retains all content sent or received via our approved Texting Program and email service by our third-party vendor. We reserve the right to monitor and review all content. Such communications may be provided to our regulators upon request.

To access Northland Policies & Disclosures, go to Policies & Disclosures - Northland Securities, Inc.